

Island of



Guernsey

Ordinance of the States

XX
2019

Made 27th September, 2019

Coming into Operation 1st October, 2019

The Financial Services Ombudsman (Bailiwick of Guernsey) (Amendment) Ordinance, 2019

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THE STATES, in pursuance of their Resolution of the 27th November 2013^a and in the exercise of the powers conferred on them by sections 21(4) and 27 of the Financial Services Ombudsman (Bailiwick of Guernsey) Law, 2014^b, and all other powers enabling them in that behalf, hereby order:-

Amendment of the Law.

1. Immediately after section 21(3)(a) of the Financial Services Ombudsman (Bailiwick of Guernsey) Law, 2014, insert the following paragraph -

"(aa) without prejudice to the generality of subsection (2)(d), by OFSO or any person acting on its behalf to the public, for the purpose of explaining the incidence of complaints, or of descriptions of complaints, if -

(i) that disclosure is in the form of a statistical summary of information about complaints or descriptions of complaints, and

^a Article XII of Billet d'État No. XX of 2013.

^b Order in Council No. I of 2015; as amended by Ordinance No. XVII of 2015 and No. IX of 2016.

- (ii) the summary is so framed as not to enable the public to ascertain from it -
 - (A) the substance of any particular complaint, or
 - (B) the identity of any person, other than a person named in (or otherwise identifiable from) the summary as a person against whom a complaint has been made;"

Citation.

2. This Ordinance may be cited as the Financial Services Ombudsman (Bailiwick of Guernsey) (Amendment) Ordinance, 2019.

Commencement.

3. This Ordinance shall come into force on the 1st October, 2019.

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